



Shelter, Support & Housing Administration

Metro Hall
6th Floor
55 John Street
Toronto, Ontario
M5V 3C6

Rent Payment Notice for Residents

March 24, 2020

The City of Toronto recognizes that COVID-19 has created uncertainty for many residents of social and affordable housing.

We want to assure you that your housing security is our priority.

The City's Shelter, Support & Housing Administration Division is working closely with your housing provider to make necessary adjustments and accommodations in these rapidly evolving times.

Please contact your housing provider if you have experienced a drop in your income and will have difficulty paying your rent.

Housing providers will be flexible and work with you to accommodate rent payments due to a loss of income.

Above all, your health and safety is most important.
Please be sure to follow the COVID-19 response guidelines established by Toronto Public Health, available at: <https://www.toronto.ca/home/covid-19/>.