



Shelter, Support & Housing Administration

Metro Hall
6th Floor
55 John Street
Toronto, Ontario
M5V 3C6

Your April Rent and the Canada Emergency Response Benefit

March 31, 2020

The City of Toronto assures you that your housing security continues to be our priority.

The federal government recently announced the Canada Emergency Response Benefit for people whose income has been impacted by COVID-19.

If you have experienced a drop in your income and will have difficulty paying your April rent you should:

- Contact your Housing Provider immediately to establish a rent re-payment agreement; and
- Apply for the Canada Emergency Response Benefit as soon as the secure web portal becomes available (early April),

For information on the Canada Emergency Response Benefit, go to: www.canada.ca/en/departement-finance/economic-response-plan

Your health and safety is most important. Please be sure to follow the COVID-19 response guidelines established by Toronto Public Health, available at: www.toronto.ca/home/covid-19

COVID-19

Novel Coronavirus

How to Self-Isolate



Stay home

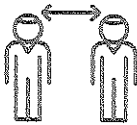
Do not go outside, unless on to a private balcony or enclosed yard.

Do not use public transportation, taxis or ride shares.

Should you need to go outside, keep at least 2 metres/6 feet from others.



Do not have visitors in your home



Avoid contact with others

Stay in a separate room away from others, and use a separate bathroom if possible.

Disinfect common spaces and shared rooms frequently.

Open windows to improve air flow.

Keep distance of 2 metres/6 feet from other people.

Visit toronto.ca/covid19

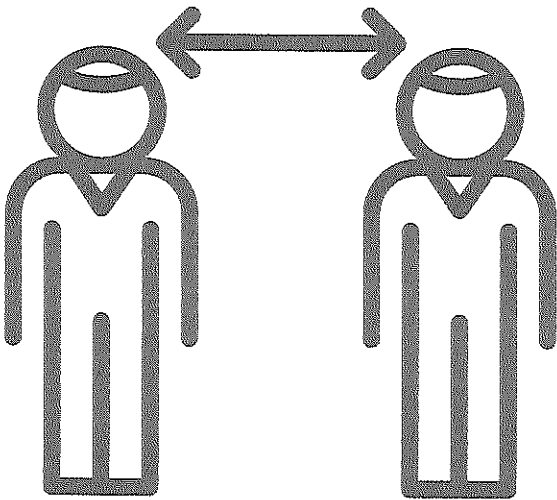
Residents are reminded to use credible, evidence-based sources of information about this new coronavirus. Toronto Public Health's website is updated regularly as new information becomes available to help keep residents informed about COVID-19.

COVID-19

Novel Coronavirus

Help stop the spread of COVID-19.

Please keep your physical distance



- Physical distancing means keeping 2 metres apart from others

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COVID-19

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Protect Yourself

The best way to prevent infection is to avoid being exposed to the virus with prevention measures including:



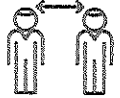
- Wash your hands often with soap and water or use an alcohol-based hand sanitizer.



- Avoid touching your eyes, nose, and mouth with unwashed hands.



- Avoid shaking hands with others.



- Practice physical distancing and avoid contact with people who are ill.



- Stay home when you are ill.



- Cover your cough or sneeze with a tissue, then immediately throw the tissue in the garbage and wash your hands. If you don't have a tissue, sneeze or cough into your sleeve or arm.



- Clean and disinfect frequently touched objects and surfaces.

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